

# ChatHealth Messaging Service

## Text your School Nurse

During these unsettling times, as a parent of a child aged between 11-19 years old you may be worried about your child's health and wellbeing and be unsure about how to get the help they need.

Our School Nurses are still here to help - your child can text them for confidential advice and support on a wide range of issues.

**Young people aged 11-19 years old can send a text to:**

**07480 635511**

We can help young people with all kinds of things like:

- Emotional health
- Relationships
- Self-harm
- Bullying
- Alcohol
- Healthy eating
- Drugs
- Smoking

Your ChatHealth messaging service is run by Dorset Healthcare Public Health School Nursing Team and is available Monday to Friday between 8.30am-4.30pm (this includes school holidays but not bank holidays).

We aim to reply to you within one working day and you should get an immediate bounce-back to confirm we received your text. Texts will not be seen outside of normal working hours. If you need help before you hear back from us, contact your GP, NHS 111 or dial 999 if it is an emergency.

More information can be found at <https://www.dorsethealthcare.nhs.uk/school-nursing>